

# Patrick Tadie

## Web Developer

### Contact

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 [devspot.ca](https://devspot.ca)

### Skills

Strong proficiency in HTML5, CSS3, and modern JavaScript (ES6+)

Experience building responsive, mobile-first, and accessible user interfaces

Familiar with SQL and NoSQL databases, including data modeling and CRUD operations

Proficient with Git-based version control and collaborative workflows

Experience using modern build tools and bundlers (Vite, Webpack)

Focused on web performance optimization and best practices

Knowledge of SEO fundamentals and cross-browser compatibility

Experience deploying applications using cloud platforms such as Vercel or Netlify

## Summary

Detail-oriented Web Developer skilled in building modern, responsive web applications using JavaScript, CSS, and contemporary frameworks. Experienced with client-side and server-side development, API integration, authentication, and performance optimization. Strong problem-solver with a solid understanding of web standards and best practices.

## Education

### Computer Technology

University of Ottawa

September 2016 - May 2023

- Write, test, and debug code in multiple programming languages (e.g., Python, Java, C++).
- Design and implement software applications.
- Apply version control systems (e.g., Git) for collaborative development.
- Analyze problems and design efficient algorithms.

### Electrical engineering

University of Ottawa

September 2016 - May 2023

- Analyze AC and DC circuits using Ohm's law, Kirchhoff's laws, and Thevenin/Norton equivalents.
- Design analog and digital circuits for specific functions.
- Use simulation tools (e.g., SPICE, Multisim) to model and test designs.
- Study semiconductors, diodes, transistors, and integrated circuits.

## Experience

### Web developer

[websites.devspot.ca](https://websites.devspot.ca)

July 2025 - Present

- Designed and developed responsive websites and web applications using modern web standards
- Translated business and design requirements into clean, user-friendly interfaces
- Built reusable UI components with a focus on performance and maintainability

Strong problem-solving and analytical thinking abilities

Effective communication and collaboration within technical teams

- Implemented UI/UX best practices to improve usability and engagement
- Optimized layouts, assets, and code for speed and performance

## **User support technician**

### **CPOS**

February 2023 - July 2025

- Responded to customer inquiries related to payment processing, chargebacks, and transaction issues via email, chat, and phone, maintaining a 95% satisfaction rating.
- Diagnosed and resolved user issues including failed transactions, payment delays, account verification, and card declines within SLA.
- Guided users through integration of APIs and payment gateways for various platforms (e.g. e-commerce stores, mobile apps)
- Identified and escalated bugs and payment discrepancies to engineering or risk teams, contributing to improved internal tooling.
- Educated customers on payment policies, fraud protection best practices, and chargeback dispute processes.
- Collaborated with cross-functional teams (risk, engineering, KYC) to streamline support workflows and improve user onboarding.
- Documented common support scenarios and wrote internal guides to reduce resolution time and improve team knowledge base.
- Maintained compliance with PCI-DSS standards and internal data security protocols when handling user information.
- Documented common support scenarios and wrote internal guides to reduce resolution time and improve team knowledge base.

## **Nokia Intership**

### **Nokia**

January 2020 - May 2020

- Implemented networking, storage, and security policies across OpenStack and Kubernetes environments
- Managed Kubernetes clusters for containerized workloads, including scaling, upgrades, and monitoring
- Monitored system performance and troubleshoot issues across cloud and container layers
- Maintained documentation for deployments, configurations, and operational procedures
- Collaborated with DevOps, networking, and security teams to optimize infrastructure and support business applications
- Deployed, configured, and maintain OpenStack components

# Recent Project

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## Chatty

<https://chatty-livid.vercel.app/>

A simple web chat application that allows users to exchange real-time messages in a clean, intuitive interface. It demonstrates core features such as user authentication, live message updates, and responsive design, showcasing the ability to build interactive, real-time web experiences using modern web technologies.

## Booksmart

<https://booksmart-kohl.vercel.app/>

A simple bookmark manager web application that lets users save, organize, and manage their favorite links in one place. It features an intuitive interface for adding, editing, and categorizing bookmarks, highlighting the ability to build practical, user-focused tools with clean UI and efficient data handling.